SIEMENS

Service lifecycle analytics

Grow your revenue streams with a service-first business model and comprehensive maintenance software

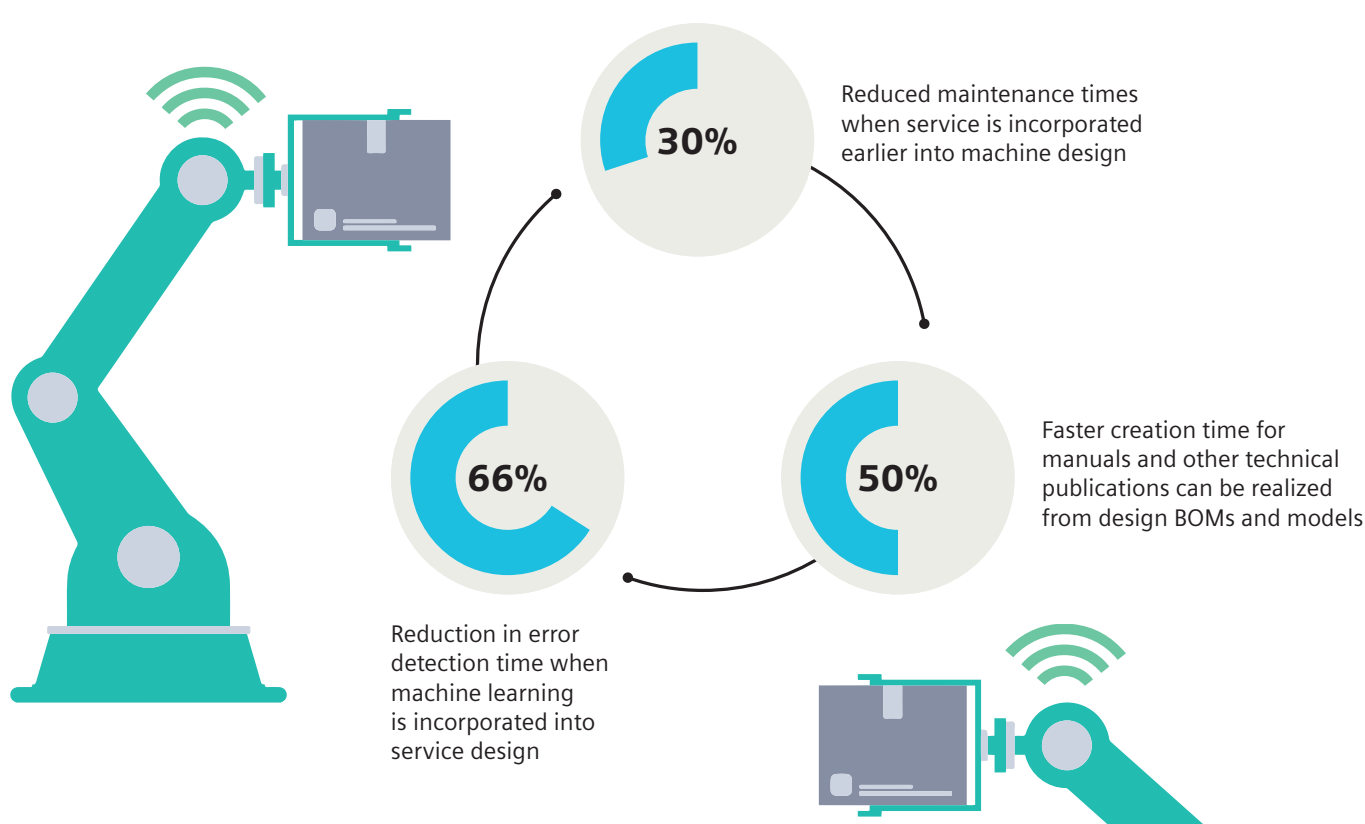## Market trends

Disruptive influences
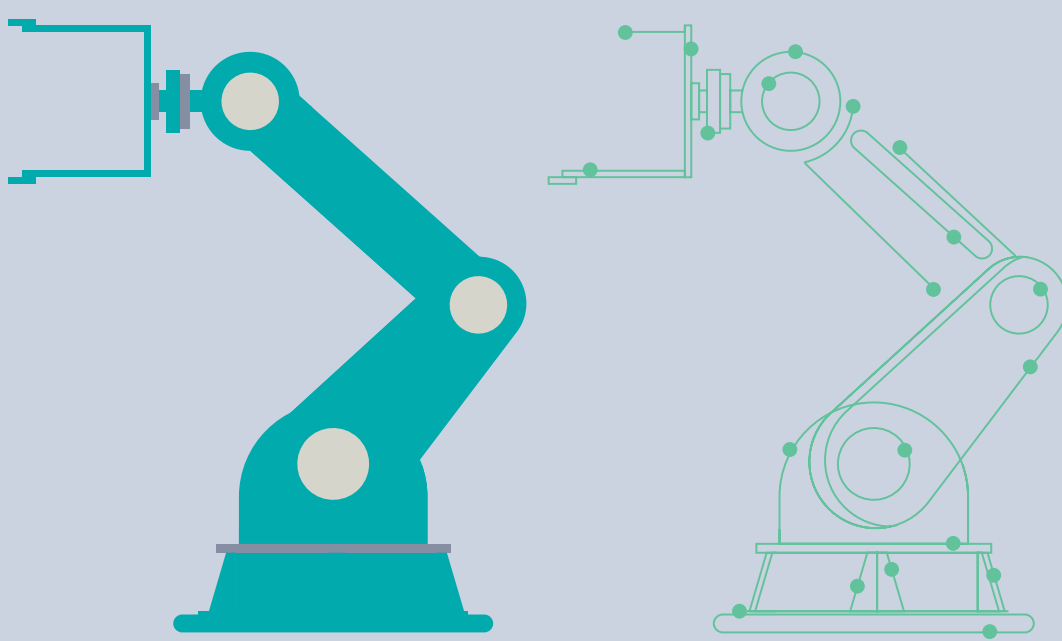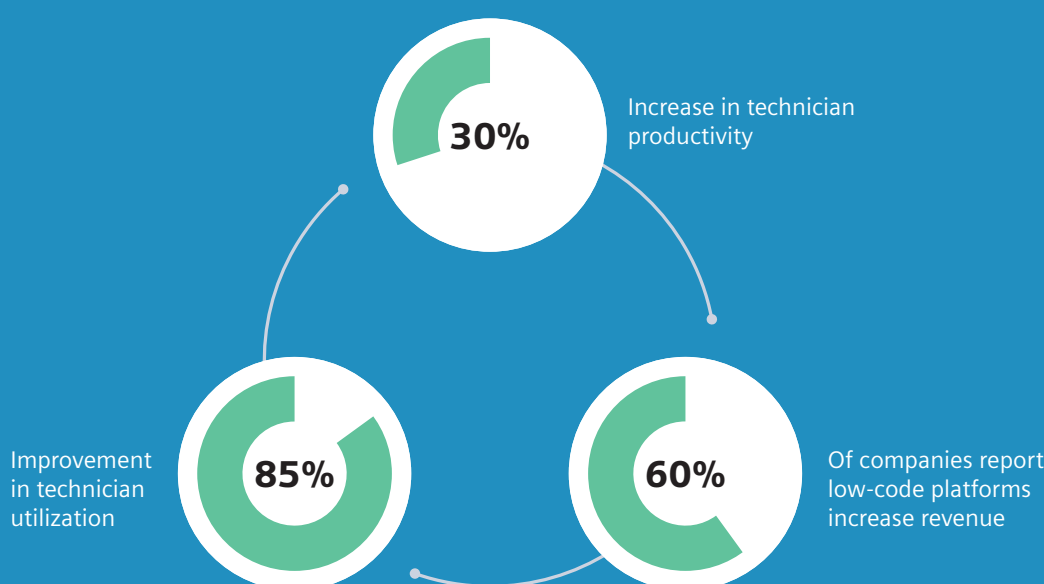
Smarter factories

Business model changes

Plan for service

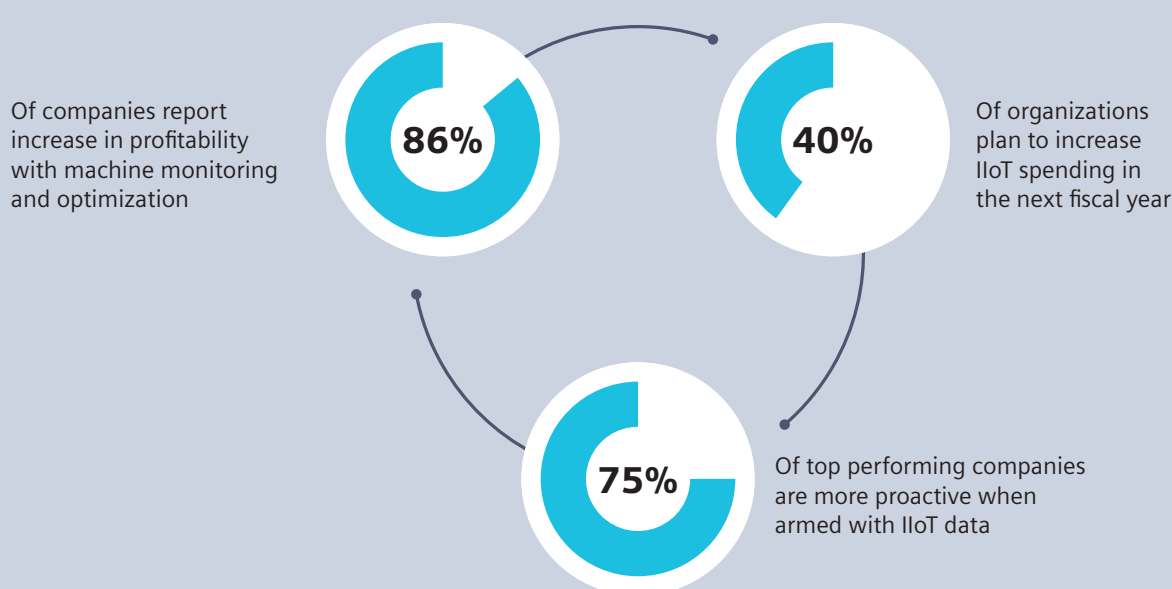Use maintenance software to integrate machine service and design, yielding future optimized uptimes and downtimes

30% — Reduced maintenance times when service is incorporated earlier into machine design

50% — Faster creation time for manuals and other technical publications can be realized from design BOMs and models

66% — Reduction in error detection time when machine learning is incorporated into service design

Service delivery

Perform accurate machine service with up-to-date training materials, accessible via maintenance software

30% — Increase in technician productivity

85% — Improvement in technician utilization

60% — Of companies report low-code platforms increase revenue

Closed loop service

Gather in-field data, then analyze it within maintenance software to drive continuous service improvements

86% — Of companies report increase in profitability with machine monitoring and optimization

40% — Of organizations plan to increase IIoT spending in the next fiscal year

75% — Of top performing companies are more proactive when armed with IIoT data

Service Lifecycle and Analytics benefits

More reliable machines

Lower maintenance costs

Higher customer satisfaction

For more information, visit: siemens.com/im/sla